

MINBARINGU SERVICES



CAPABILITY STATEMENT

We can provide a complete cleaning, maintenance, building and management solution to all sectors, whilst generating cost efficiencies and operational benefits for your business.

Richard Walker, Managing Director



MINBARINGU SERVICES

We are a Pilbara Indigenous Business providing Building Maintenance and related FM Services.

With a diverse and agile team of experienced and skilled personnel, we have our own in-house management team. We have the capability to deliver seamless maintenance services to a diverse range of Pilbara sites.

Maintenance

Whatever your needs, from preventative and statutory maintenance to reactive or routine services you can rely on our team to maintain your facility to a consistent, quality, and compliant standard.

At every stage of the process, from the early stages of consultation through to project delivery, you have a single point of contact who has the skill and capability to consult with you every step of the way. Your Client Focal Point will take care of every detail and give you the peace of mind you need.

Our qualified and accredited tradespeople can deliver, forecast, and offer complete maintenance for your building or facility as required. We provide building, garden, and grounds maintenance, including:

Building Maintenance

We offer a wide range of services including:

Provision of all trades:

- Electricians
- Plumbers
- Gas Fitters
- Carpenters
- Cabinet Makers/Joiners
- Concreters
- Brick/Block Layers
- Painters
- Plasterers
- Tilers
- Carpet, vinyl laying and timber floor installation
- Refrigeration

We provide the following maintenance services:

- General repairs and maintenance
- External building cleaning
- Pressure cleaning (including at heights)
- Non-slip and protective coatings/strip and re-seal
- Water proofing
- Jet rodding/blocked drains
- Ceiling repairs/replacement
- Roof and skylight repairs
- Gutter and down pipe cleaning
- Emergency response

Grounds Maintenance

We offer a wide range of grounds services, including:

- Mowing, slashing, and brush cutting
- Herbicide spraying and weed control
- Tree lopping and chain saw works
- Garden maintenance and landscaping including seeding, tree planting, turf laying and fertilizing

Equipment and Compliance

Our quality equipment on site enables us to support our staff and their service delivery. We undertake regular SHE&Q audits and regular testing and tagging so our assets remain compliant and our people remain safe.

We have a dedicated SHE&Q Team that ensures our Integrated Management Systems are compliant to the principles of ISO 9001:2015 STANDARD.

We provide ongoing education and development for our people through online resources and toolbox talks. Safety is a shared priority across every level of our business.

Our systems ensure our people possess all required qualifications, experience, and competencies for their tasks across a diverse portfolio of clients.

Facility Services Management

MINBARINGU Services pride ourselves on tailoring a facility services management plan that is both flexible and responsive to our client changing needs.

We can provide a suite of ongoing and scheduled maintenance services, including regular housekeeping, cleaning, laundry and groundskeeping services.

A preventative maintenance plan reduces breakdown costs and extends the life of client assets, whilst our Reactive Maintenance Services ensures downtime is reduced and assets are back online with minimal disruption, and at the best possible price.

Our robust processes and procedures ensure a consistent, seamless, integrated service, whether delivered by a trusted maintenance partner or our in-house team of highly trained cleaners. Our reporting procedures can be tailored to your governance needs, no matter if it's pen and paper or the latest in digital technology.

In every instance, we work with you to deliver a dedicated service plan that will support your facility and its cleaning and building maintenance needs all year round.

Safety First Culture

MINBARINGU Services are committed to maintaining the highest standards, especially in regard to compliance. Our management systems in Safety, Quality and the Environment ensure that well developed work practices, controls and risk mitigation strategies are inherent in our daily operations.

We pride ourselves on how we maintain a proactive Safety-First culture. We achieve this through a team of dedicated safety officers who drive a safe work environment through every area of the business.

We consider environmental impacts and will customise our service delivery to meet legislative and site-specific requirements.

Our company continues to evolve and develop to meet our clients' needs through a cycle of continuous improvement that assures quality and service standards are achieved.

- The primary issues that will be considered at all times are:
- Risk mitigation through the development and adherence to safe work practices
- Effective Incident management and prevention strategies
- Environmental protection strategies that are focused on recycling, waste management and waste reduction outcomes
- Accountability and formalised KPI reporting

Access and Inclusion within our Workforce

At MINBARINGU, diversity is important to us, not only in the partner relationships we hold but with the team that we employ. The skills and ability of the MINBARINGU team are vast, and we like to ensure we are a respectful employer, catering for our staff's needs.

Our diversity - our people - our skills and our suppliers are what sets us apart. It gives us the capability to deliver, to recognise opportunity and to drive innovation through the heart of our business. We are stronger for our differences and so are the solution based operational decisions we make.

Our commitment to Indigenous partnerships is extensive, building a culture of awareness, encouraging disclosure of culture within our workforce, and promoting strong procurement inclusion.



As a Pilbara based Aboriginal business, MINBARINGU Services has been very successful with Indigenous Engagement and Commitment in the region. Our director and majority shareholder, Richard Walker is an Ngarluma Traditional owner and has been instrumental in building and developing our Indigenous Engagement programme. We have and are continuing to create new employment and training opportunities for young Aboriginal people.

We promote an inclusive culture, working with partners such as Bloodwood Tree Association, Real Futures and NYFL (NGARLUMA YINDJIBARNDI FOUNDATION) to develop and grow our indigenous workforce to deliver a culturally diverse outcome for our business and clients.

We are united by a common desire to achieve meaningful employment outcomes for Indigenous people throughout the Pilbara Region. By creating employment pathway opportunities, we can develop, educate, and empower our business team to demonstrate our commitment to our core value of diversity.

Our Workforce:

- Is company inducted
- Is site inducted
- Has National Police Checks

Who we work with

MINBARINGU Services have a vast portfolio of clients, of all different sectors and sizes.

Our current clients include:

SODEXO Asset Maintenance Contract

Inland and Coastal Pilbara towns including Tom Price, Paraburdoo, Pannawonica, Karratha, Dampier, and Wickham for the provision of Electrical and Mechanical Maintenance Services to Residential and Commercial Buildings.

Mine sites including Tom Price, Paraburdoo, Marandoo, Mesa A & J and West Angelas for the provision of NPI maintenance and installation services, electrical and mechanical installation services.

RTIO OSS Site Project Works

Substation and Warehouse upgrade projects at Tom Price Mine, West Angelas Mine and Paraburdoo Mine. We are also working on the development of new project for Mesa J, Brockman, and Western Turner.

Department of Finance (BMW)

Maintenance contract East and West Pilbara locations to provide the following services:

- HVAC Maintenance
- Electrical Maintenance
- Waste disposal services

Woodside Energy

FM Services contract for Woodside Karratha in conjunction with Programmed to deliver building maintenance, technical maintenance, and general FM services.



Government of **Western Australia**
Department of **Finance**

